Please take a few minutes to fill out our *feedback form*

14 Would you visit Crich Tramway Village again? YES / NO / POSSIBLY

15 How did you hear about us?

16 Other Comments / Suggestions

E Why not sign up to our e-newsletter? Email:

2

Freepost Plus RRRR-UCUE-YKSZ
Crich Tramway Village
Matlock Road
Crich
MATLOCK
DE4 5DP

Help us **improve** your visits

Please take a few minutes to fill out our feedback form. When complete please post in one of our comment boxes or make use of the free post facility. ***OR*** Complete your questionaire online at ***www.tramway.co.uk*** - Thank you

1 Postcode or County you are visiting from

2 How many people are in you party today?

	Male	Female
0-4 yrs		
5-15 yrs		
16-24 yrs		
25-44yrs		
45-59 yrs		
60-74 yrs		
75+ yrs		

3 Please tell us your ethnic group

White ○ Black ○ Mixed ○

Asian ○ Other

4 Does anyone in your party consider themselves disabled or less able? YES / NO

5 Date of your visit __ __ / __ __ / 20 __ __

6 Is this your first visit to Crich Tramway Village? YES / NO

7 If NO, how long ago did you last visit us?

Within 12 months ○ 2-5 years ago ○

1-2 years ago ○ Over 5 years ago ○

8 Did you find our staff helpful and friendly? YES / NO / NEITHER

9 Are you on a day trip? ○

OR Staying in the area for one or more nights? ○

10 How long did you spend with us?

Up to one hour ○ 2-4 hours ○

1-2 hours ○ Over 4 hours ○

11 Did you come for a special event? YES / NO

What special event would you like to see at Crich?

12 Which catering outlets or shops did you visit?

Rita's Tearooms ○

Red Lion Upper Deck ○

Red Lion Bar ○

Barnett's Sweets ○

Scothern & Williamson ○

Did you purchase from the Gift Shop? YES / NO

Did you purchase from the Sweet Shop? YES / NO

13 Please rate the following aspects of your visit

1 = Very Poor 2 = Below Average 3 = Good
4 = Above Average 5 = Excellent

Overall enjoyment	1	2	3	4	5
Value for money	1	2	3	4	5
Quality of food	1	2	3	4	5
Range of food	1	2	3	4	5
Range of gifts and books	1	2	3	4	5
Value for money in shops and catering outlets	1	2	3	4	5